



Transit Means Getting People Where They Need to Go in Life

Bob Moss

Driver, Hancock County Senior Services

Hancock County Senior Services is a community-based, not-for-profit agency serving the elderly and disabled in Hancock County of Indiana. Established in 1978, the agency assisted 1,049 residents in 2018 through one or more programs. There are no fixed routes and trips are based on reservations made 24 hours in advance. Hancock County Senior Services transportation fleet includes vans which seat five, a nine-passenger bus and three sedans which seat five, including the driver.



Bob Moss has been a driver with Hancock County Senior Services for nearly a decade and shares that, "In the beginning, Hancock County Senior Services provided transportation for seniors only, but in 2006 the service moved public. The service is not only good for seniors, but non-seniors who need transportation. Bob is not just an employee, he's a user too. Along with his mother and family, Bob uses Hancock County Senior Services transportation just like the people he transports daily to doctor appointments, jobs and salons.

"The best part of my job is seeing that the residents of Hancock County get transportation when they need it. Seeing familiar faces and meeting new riders. Our clients here in Hancock County are our biggest asset. I find it a privilege to be part of Hancock County Senior Services and appreciate the dedicated people I work with. I see this as a way to pay it forward. If it wasn't for our staff and volunteers, a lot of our programs couldn't function."

In 2018, volunteers logged over 600 hours at Hancock County Senior Services. Staff conducted 275 hours of outreach and provided 22,922 rides to clients. Hancock County Senior Services believes that "the little things make a big difference." With people like Bob, the volunteers and rest of the staff, these "little things" are making a difference in the lives of thousands, daily.



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